



November 1, 2023

RE: BIO-CAT Winter Schedule – Order Deadlines

Dear Valued Customer:

In observation of the upcoming 2023 Holiday season, BIO-CAT will be closed on the following dates:

- **Thursday, November 23 and Friday, November 24**
- **Monday, December 25, 2023 through Monday, January 1, 2024**

Normal hours of operation will resume on Tuesday, January 2, 2024.

For companies that need material shipped prior to BIO-CAT's holiday break, please adhere to the ordering deadlines provided. Note that these dates do not guarantee shipment prior to the end of 2023 as our blending capabilities are based on raw material availability, however, our team will prioritize those orders received prior to the dates below.

Customers who require their product to be tested for activity must submit their purchase orders **before the close of business on Friday, December 8.**

Customers who do not require activity testing, or who purchase multi-enzyme blends at a standard specification, must submit their purchase orders **before the close of business on Friday, December 15.**

As with years prior, we anticipate production to be at full capacity right up to our holiday shutdown. Should you have any questions, please do not hesitate to contact your Account Manager.

From our BIO-CAT family to yours, have a safe and happy holiday season!

